

# Data Sheet

## Fujitsu Device Management with DeskView Client

Save resources and costs to manage your Fujitsu client computing devices efficiently with a comprehensive set of manageability features.



DeskView – the free system management solution designed for Fujitsu client computing devices is the perfect way to reduce your Total Cost of Ownership (TCO).

Exploit all the advanced benefits making it easy for you to support your mobile client infrastructure, to manage all of your stationary clients and to integrate DeskView industry leading client lifecycle management software in a single point of administration. DeskView Client is free of charge on Fujitsu client computing devices. The optional DeskView Advanced Client is charged regularly.

## DeskView Client overview

DeskView Client provides the following functions:

- Administration support of client computing devices
- Access to system data and BIOS settings, even from a remote device
- Increase in system security and reliability with configurable proactive notifications and interface management
- Information about changes on hardware and cover opening

For a detailed overview about the functions implemented in the new release, please refer to the latest release notes on [DeskView Downloads](#)

The former DeskView Advanced Client features are now part of the DeskView Client:

- Setting HDD password
- Setting user password in BIOS
- Activating and managing TPM
- Writing the systems owner information on notebooks
- Display Management (depending on the display model)

DeskView Client component	Brief description
Alarm Management	Alarm Management reports changes regarding the system state of the computer. Event destinations can be configured to be Popup Windows, E-Mail forwarding and Windows Event Viewer entries.
BIOS Management (Archive & Update)	With BIOS Management (Archive & Update), you can backup and restore the current BIOS version including BIOS settings, distribute common BIOS versions and settings on identical systems, update the System BIOS and update installed processor microcode patches.
Inventory Management	With Inventory Management, you can collect information about the hardware and software and display the current status of the computer. Furthermore you can get information about the current BIOS settings, the current boot order, the current BIOS protection status and the current BIOS version. Inventory Management provides a tool to set a permanent customer serial number and a tool to collect user specific information from the end user. As part of the DeskView Advanced Client the owner information can be written for Notebooks.
Power Management	With Power Management, you can switch off the computer, end the current session, or put the computer on standby or hibernation. (Windows® XP)

BIOS Management (Settings)	With BIOS Management (Settings), you can change settings in the system BIOS ( e.g. the BIOS boot order) and modify the BIOS password.
Security Management	With Security Management, you can enable or disable USB mass storage devices (Windows® XP) and removable devices (Windows® 7) on client computing devices.
Driver Management	With Driver Management you can manage the drivers, system related applications and some Windows hot fixes either from the Fujitsu internet or from an administrative share in your network.
Display Management	With Display Management you can manage Fujitsu Displays remotely. As part of the DeskView Advanced Client you can change for example brightness and color temperature and if needed reset the display to it's default settings.

DeskView Client is a family of software components that can be installed individually on client computing devices. You can roll out DeskView Client network-wide on all Fujitsu client computing devices. If appropriate, you can also use the DeskView Client components locally.

## Integration in Management Systems

The following integration options are supported by DeskView Client:

### Manage Now® for CA ITCM/Client or Server Automation

DeskView Client can be managed by Fujitsu's Manage Now® for ITCM/CSA.

### DeskView Integration for DeskCenter

This integration allows you to manage the BIOS (BIOS update and BIOS settings) together with DeskCenter.

### Universal Integration

DeskView can be integrated into most other client management solutions, e.g. Microsoft System Center Configuration Manager (SCCM) by using the following standard interfaces which are supported by DeskView Client.

#### Interfaces:

- All tasks can be performed by command line tools, the success is returned by well defined error codes.
- WMI - System Data and Settings can be obtained by WMI queries on the clients.
- Inventory and Alerts can be exposed via the SNMP Protocol. (download: *DeskView Client SNMP Add On*)

## DeskView Client prerequisites

### Supported Fujitsu Client Computing Devices

- FUJITSU Tablet STYLISTIC
- FUJITSU Notebook LIFEBOOK
- FUJITSU Thin Client FUTRO
- FUJITSU PC ESPRIMO
- FUJITSU Workstation CELSIUS

The set of functions varies depending on the hardware and additional packages. For precise details of functionality and performance and further information about DeskView, please refer to your Fujitsu client computing devices documentations.

Please see also our Manageability & Security Feature Finder at

<http://www.fujitsu.com/fts/dynamic-infrastructures/solutions/workplace/manageability/feature-finder.html>

### Prerequisites

For DeskView Client, the following requirements must be met:

- Administrator privileges, under Windows® 7 UAC administrative privileges are required for both installation and tasks
- Operating systems (Please check your hardware manual for released operating systems)

Windows® XP Professional with Service Pack 3  
 Windows® XP Professional x64 Edition Service Pack 2  
 Windows® 7 Professional 32/64-bit Service Pack 1  
 Windows® 7 Enterprise 32/64-bit Service Pack 1  
 Windows® 7 Ultimate 32/64-bit Service Pack 1  
 Windows 8 Pro 32/64-bit  
 Windows 8 Enterprise 32/64-bit  
 Windows 8.1 Pro 32/64 bit  
 Windows® Server 2008 R2  
 Windows® Server 2012

# DeskView Client SNMP Add On

DeskView Client SNMP Add On is the connector between DeskView Client and SNMP based management systems. With DeskView Client SNMP Add On you can integrate inventory and notification in SNMP based management systems.

## Prerequisites

To install DeskView Client SNMP Add On, the following requirements must be met:

- Latest DeskView Client is installed.
- Microsoft SNMP Service is installed.
- Administrator privileges, under Windows® 7 UAC administrative privileges.

## Additional Information

For more information and product download please have a look at <http://www.fujitsu.com/fts/dynamic-infrastructures/solutions/workplace/manageability/>

# DeskView Advanced Client / DeskView Admin Consulting Services

With the new DeskView Admin Consulting Services Fujitsu supports you installing and implementing DeskView Client and implementing DeskView Client in Enterprise Management Systems. Following services are available:

- Pre – and Post-Sales Consulting
  - Analyzing the customer's IT infrastructure
  - Fujitsu Best Practice sharing
  - Identifying customer pain points and needs, developing and implementing dedicated solutions tailored to these needs
  - Developing and implementing add-ons tailored to the customer's needs
- Onsite Services
  - Integrating DeskView Admin in existing client management solutions
  - Installing the complete DeskView solution
- Training and workshop

In case of any questions concerning DeskView Admin Consulting Services, please contact [DeskView.Consulting@ts.fujitsu.com](mailto:DeskView.Consulting@ts.fujitsu.com)

# More Information

## FUJITSU PLATFORM SOLUTIONS

In addition to FUJITSU DeskView Client, FUJITSU provides a range of platform solutions. They combine reliable FUJITSU products with the best in services, know-how and worldwide partnerships.

### Dynamic Infrastructures

With the FUJITSU Dynamic Infrastructures approach, FUJITSU offers a full portfolio of IT products, solutions and services, ranging from clients to datacenter solutions, Managed Infrastructure and Infrastructure-as-a-Service. How much you benefit from FUJITSU technologies and services depends on the level of cooperation you choose. This takes IT flexibility and efficiency to the next level.

### Computing Products

[www.fujitsu.com/global/services/computing/](http://www.fujitsu.com/global/services/computing/)

### Software

[www.fujitsu.com/software/](http://www.fujitsu.com/software/)

## MORE INFORMATION

Learn more about FUJITSU DeskView Client, please contact your FUJITSU sales representative or FUJITSU Business partner, or visit our website.

<http://www.fujitsu.com/fts/manageability>

## FUJITSU GREEN POLICY INNOVATION

FUJITSU Green Policy Innovation is our worldwide project for reducing burdens on the environment. Using our global know-how, we aim to resolve issues of environmental energy efficiency through IT. Please find further information at

<http://www.fujitsu.com/global/about/environment/index.html>



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## CONTACT

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